## DIAL-A-RIDE Pasadena

## Unincorporated County Areas of Altadena, Kinneloa Mesa and East San Gabriel

Type of System: Elderly and Persons with Disabilities Dial-A-Ride

Eligibility and Service

Requirements:

60 years or older or persons with disabilities who reside within the unincorporated areas of Altadena, Kinneloa Mesa and East San

Gabriel (the area enclosed by dashed lines on the map). Escorts or friends, who are at the minimum 12 years old,

accompanying eligible riders.

Proof of age and residency for riders 60 years or older. Riders under the age of 60 years require proof of residency and a letter

from a physician specifying condition of disability.

Need to Pre-Register: An application must be completed and submitted before receiving

service.

Service Area: Unincorporated areas of Altadena, Kinneloa Mesa and East San

Gabriel and cities of Pasadena and San Marino (the area enclosed

by dashed lines on the map).

Outside Locations Served: Up to 3 miles from the service area boundary for medical

appointments.

**Hours of Service:** Monday - Friday: 7 a.m. to 9 p.m.

Saturday: 9 a.m. to 7 p.m. Sunday: 7 a.m. to 7 p.m.

Christmas Eve, Day after Thanksgiving:

9 a.m. to 7 p.m.

**No Service:** Service is not provided on the following Holidays: Memorial Day,

Labor Day, Thanksgiving Day, Christmas Day,

Independence Day and New Year's Day:

Advance Reservation

Requirements:

Up to 2 weeks in advance or at the minimum 24 hours prior to trip. Same day service is provided subject to availability of vehicle time

and capacity. Subscription service is available.

Fare/Fee: Eligible riders and short term escorts or friends pay \$.50 per one-

way trip.

**Escorts:** Escorts of persons with disabilities who are needed on a regular

basis are not charged.

**Registration:** (626) 744 - 4094

**Reservation:** (626) 791-7200 Monday through Friday 8 a.m. to 5 p.m.

**Information:** (626) 458-3952 Monday through Thursday 8 a.m. to 5 p.m.

Project Manager: Eugenia Thomas